Two Factor Authentication

To increase security we use two factor authentication to hinder unwanted access to your account. The following are instructions to help users through the process of enabling Multi/Two Factor Authentication on your mobile device.

Choose a mobile device that you want to run your authentication app on then find the app store on your given device.

On either of these app stores you will be able to download either of the following Multi/Two Factor Authenticators.

Download the authenticator app you would like to use. The most commonly used one is Google Authenticator but you can use any of these listed below:

Google Authenticator	Amplitude
Microsoft Authenticator	
<u>Duo Mobile</u>	This system requires two factor authentication, which must be setup below in order to continue
<u>Authy</u> LastPass Authenticator	Download on your chosen device one of the suggested apps below, then use the QR Code or Key below to configure your authenticator application. Amplitude has been tested with a number of authenticator applications. including: Coccept Authenticator Microsoft Authenticator Dow Mobile Authy LastPuss Authenticator
Once downloaded, login as you would normally to the	• Key & QR Code MAZWOSC278HHGZ220F3TQTSPINFDS2DZKV3DC28RN8XUS4CNIZKA
registry.	
Authentication Activation	
You will now be presented	国建筑建筑接 新
with a two-factor	ConfirmationCode
authenticator screen that	
ooks like this:	Verify and Configure MFA Do not setup MFA



0333 014 6363 | +44 (0)1905 673 014 Customer.support@amplitude-clinical.com You will now need to scan the QR code. Point your mobile device's camera at the QR code while inside the authenticator app or type in the Key above the pixel image, add the account when prompted in your authenticator app.

This will give you a code. A BLUE code is usable, while a RED code will require you to wait a couple of seconds for a new code to generate, the new code will appear BLUE.

Select the Verify and Configure Multi Factor Authentication (MFA).

WARNING: If you choose "Do not setup Multi Factor Authentication (MFA)" this will close the registry and you will not be able to login.

Verify and Configure MFA	Do not setup MFA

What do I do if have no access to a smart phone device?

If you do not have access to a smart phone or you would prefer to use a Windows Desktop or Mac personal computer, do not worry, the following will guide you in setting up Multi/Two Factor Authentication.

The most commonly used one is Authenticator.cc but you can use any of these listed below:

For Windows:	For Mac:
Authenticator.cc	<u>Apple ID</u>
Microsoft Authenticator	Authenticator
Firefox Authenticator	<u>Authy</u>

After following the installation process for the above Multi/Two Factor Authenticators for desktop devices please go back and follow the guide starting at the **Authentication Activation** section.



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