



# Managing the Backlog of Outpatient Appointments and Treatment Waiting Lists

June 2020



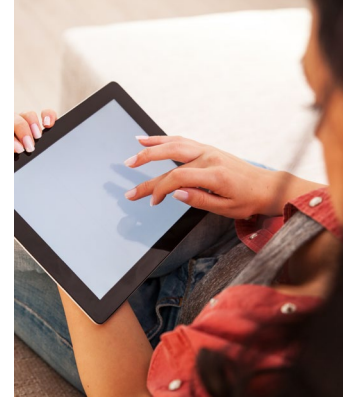
Returning to  
elective  
clinical work



Managing  
Outpatients



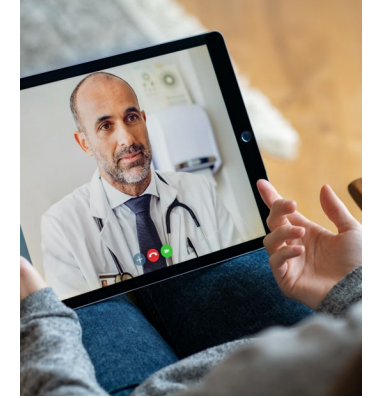
Waiting List  
Management



Pre-Operative /  
Pre-Treatment  
Monitoring



Clinical  
Outcomes



Post-Operative /  
Pre-Treatment  
Follow Up

- Reduce the administrative overheads
- Covid risk screening

- Maximise clinical resources
- Condition Specific

# Returning to elective clinical work

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The following is an overview of the optional functionality and content that has been introduced into Amplitude to assist Trusts with managing backlogs of both outpatients and treatment/surgical waiting lists.

The process is largely automated and designed to:

- reduce the administrative overhead currently being encountered by many trusts
- maximise clinical time with patients



# Outpatients

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- Covid risk screening and condition screening
  - automated categorisation into one of 5 groups for effective clinic management
- Condition specific PROMs and questionnaires
  - provides quantifiable, useful and meaningful data to support remote management of patients including Virtual clinics



# Waiting List Management

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- Condition specific and Covid risk questionnaires to generate report to identify patients who can be given a date for surgery based on:
  - Eligibility for surgery e.g. Phase 1 to include under 70 yrs, low risk of Covid, no underlying health conditions, BMI, etc.
  - Severity of condition
  - Patients willing to undergo surgery
- As capacity and eligibility criteria increase, so the reports can be expanded to include more patients



# Pre-Operative / Pre-Treatment Monitoring and Management

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- Pre-intervention questionnaires and process to ensure patients fit for surgery / treatment and operating lists are optimised where applicable
  - Covid risk screening
  - Pre-op / treatment assessment questionnaire including:
    - Comorbidities
    - Health check
    - Anaesthetic assessment
    - Etc.
  - Self-isolation monitoring



# Surgery

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- Operative note for complete data - GIRFT compliant (litigation exposure reduced)
- Complexity factors with comorbidities for full case mix adjustment
- Registry data embedded in surgical record for electronic upload to relevant registry



# Post-Op / Post-Treatment Patient Monitoring

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- Pathway specific scores to monitor patient progress remotely
- PREMs to track patient experience including impact of attending hospital when still Covid risk
- Upload of relevant PROMs to registries
- Face to face follow up not a necessity unless patient needs specific assessment

